



Success Story

CheckMyCCTV™ takes off for Airport Retailer

Industry: Airport Retail

Location: Australia and New Zealand

PROBLEM

awpl is a leading airport retailer with over 50 stores in Australia and New Zealand's International and Domestic Airport terminals.

Catering to such a high traffic market, it is vital that they have confidence in their surveillance solutions for loss prevention and staff security at all times.

Traditional annual maintenance did not offer 24/7 reassurance that issues could be detected and rectified in a timely manner. It took a huge amount of resource and manpower to check, log, and report system faults manually on a daily basis.

SOLUTION

Viasec Pty, partner for Australia and New Zealand, provided CheckMyCCTV™ for **awpl**, managed by their support team to automatically monitor all their stores to ensure full functionality of their surveillance systems at all times.

CheckMyCCTV™ reduced manpower, time, and money by allowing **awpl** to target stores with faults directly, before it becomes critical.

RESULT

The end-user is spending less time checking that their CCTV systems are operational over their estate, which frees up administrators to undertake other tasks.

The hourly status reports enable both the end-user and their maintenance companies to see which shops have CCTV problems and what they are as they happen, ensuring reduced downtime, and risk.

About CheckMyCCTV™

- Designed for 24/7 system checking.
- Detects common CCTV faults and issues.
- Cost effective solution.
- Scalable from 1 to 5,000 remote systems.
- Automatic checking and reporting.

Additional Resources

To learn more about CheckMyCCTV™, please visit www.checkmysystems.com

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