

Success Story



Bookmaker reduces the odds of faulty CCTV using CheckMyCCTV

Industry: Betting Shops

Location: UK

PROBLEM

One of the largest UK bookmakers were having trouble ensuring the integrity of their CCTV across their 2,500 shop estate.

It was taking a huge amount of resource and manpower to check, log, and report system faults manually on a daily basis, and they wanted to free up this resource to concentrate on other security tasks.

SOLUTION

The user selected CheckMyCCTV to monitor the status of each of their CCTV systems from their own control room.

As CheckMyCCTV is fully automated, it is possible to provide comprehensive checks on all of their 2,500 systems 24/7, and generate hourly status reports detailing when faults have been detected, and what they are.

The reports are also automatically sent to their 3rd party maintenance providers, which allows them to evaluate the fault and respond accordingly to rectify the issue.

Their Installers can now target the stores with faults directly, knowing exactly what the issue is before they leave for the visit, saving time, money, and fuel.

RESULT

The end-user is spending far less time checking that their CCTV systems are operational over their estate, which frees up administrators to undertake other tasks.

The hourly status reports enable both the end-user and their maintenance companies to see which shops have CCTV problems and what they are as they happen, ensuring reduced downtime, and risk.

About CheckMyCCTV

- Designed for 24/7 system checking.
- Detects common CCTV faults and issues.
- Cost effective solution.
- Scalable from 1 to 5,000+ remote systems.
- Automatic checking and reporting.

Additional Resources

To learn more about CheckMyCCTV, please visit www.checkmysystems.com

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