



## Success Story

### Coffee chain reduces security risks with CheckMyCCTV

**Industry:** Restaurant & Pubs

**Location:** UK

#### PROBLEM

A major coffee chain of over 600 stores across the UK were finding that faults on their CCTV systems were not being discovered until after incidents had taken place. This meant they were being left with potential Security and Health and Safety risks between maintenance visits even though they were maintained twice a year.

#### SOLUTION

Their CCTV installer offered the client a maintenance solution utilising CheckMyCCTV to proactively monitor their CCTV systems for faults, operational issues, and tampering.

As part of this solution, the number of scheduled service visits were reduced from two down to one a year, but the CCTV in each store is proactively monitored for faults and operational issues 24/7.

When issues are detected using CheckMyCCTV, an engineer can be despatched to the store to immediately rectify the issue.

The Installer can now target the stores with faults directly, knowing exactly what the issue is before they leave for the visit, saving time, money, and fuel.

#### RESULT

The Installer and Client are now fully aware of the status of their CCTV estate, and when faults are detected, they are fixed quickly and efficiently.

This has decreased system downtime, and gives the client the reassurance that their CCTV systems are operating when they are needed most.

#### *About CheckMyCCTV*

- Designed for 24/7 system checking.
- Detects common CCTV faults and issues.
- Cost effective solution.
- Scalable from 1 to 5,000+ remote systems.
- Automatic checking and reporting.

#### *Additional Resources*

To learn more about CheckMyCCTV, please visit [www.checkmysystems.com](http://www.checkmysystems.com)

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