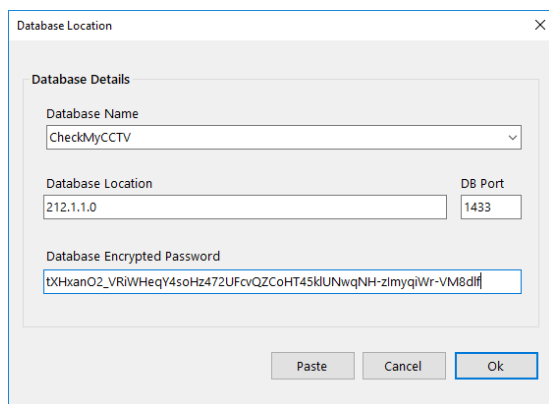


Hosted CheckMyCCTV™ Quick Setup

Installing CheckMyCCTV™ Client

CheckMyCCTV™ Client software needs to be installed to access the Hosted service. You are sent an email with a link to download the latest CheckMyCCTV™ Client software along with an alphanumeric Database Location Key.

1. Install the CheckMyCCTV™ Client and run the software.
2. A Database Location window is displayed. Copy the Data Location Key from the email you received, and click on **Paste** in the window to fill in the details.



3. Click on Ok to run the software, It will take a few seconds for the software to connect to the database and run.

Internet connectivity is required to run the CheckMyCCTV™ Client software, and the PC will require outbound access on **port 2319**.





If you require any assistance with configuration, contact support@checkmysystems.com


Adding Units to CheckMyCCTV™

To add units:

1. Right click on the **Global Sites** Icon and select **Add**. You can add a **Customer** or **Site** folder, or a **Unit**.
2. Select **Unit** from the Add list .
3. Enter the details of the DVR/NVR, including Manufacturer, IP address (or Hostname), along with the login details.
4. Enter the Port details for the DVR/NVR*
5. click **Add Unit**.


Once a unit has been added to the site tree it will be detected and after a short time an Icon will display next to each Unit:

-  The unit is in an unknown state, or has not been detected.
-  A valid unit has been detected but the login credentials are not correct.
-  A valid unit has been discovered and needs to be Licensed for use.
-  A unit has not been detected or the IP Address, Hostname, or Port is not valid.

NOTE: It may take up to a minute to detect and identify the unit, during this time it will display an Unknown State  icon.

Hosted CheckMyCCTV™ Quick Setup

Licencing Units for use

Once a unit has been detected, it will display a key  icon and will need to be licenced before the tests can run on it.

To licence a single Unit:




1. Right click the Unit you wish to licence in the Site tree.
2. Select **License Unit** from the options.
3. Click on the conformation pop-up box, and after a few moments the tests will complete.

To license all Units:

1. Click on **Options > License Info**
2. Click the **License All Known Units** button
3. Click on the conformation pop-up box, and after a few moments the tests will complete.

CheckMyCCTV™ Test Results

Once the checks are complete for a unit, it will display a status icon in the site tree:

-  The unit has passed the checks.
-  One or more of the checks is displaying a Warning Alert.
-  One or more of the checks is displaying a Critical Alert.

Each check can be configured to produce Warning or Critical Alert when it fails, to configure these, click on the **Unit Config** tab.

PC Specification:

- Microsoft Windows 7, 8, 10 or Server 2008 R2, 2012, 2016.
- Dual Core processor.
- 2GB Minimum RAM
- 10GB available Hard disk space.
- 1366x768 Screen resolution or higher (1920x1080 recommended)

Typical default HTTP and IP ports

These are the default HTTP and IP ports for some popular manufacturers:

Manufacturer	HTTP Port	IP Port
Adpro (FastTrace 2)	80	2000
Avigilon	38880	0
Dahua	80	37777
Dedicated Micros	80	0
Heitel	80	0
Hikvision	80	8000
Milestone Xprotect (Mobile Server)	8081	0
Samsung/Hanwha	80	554
UNV	80	80

Contacting Us

If you have any issues, we can remotely connect using AnyDesk to help diagnose.

Click on **Help > Remote Support** and send the User ID and Password details to support@checkmysystems.com