CheckMyCCTV™ Quick Setup

Installing CheckMyCCTV™

PC Specification:

- Microsoft Windows 7, 8, 10 or Server 2008 R2, 2012, 2016.
- Dual Core processor (Quad Core recommended).
- 4GB RAM (8GB Recommended)
- 100GB available Hard disk space (SSD Recommended)
- 1366x768 Screen resolution or higher (1920x1080 recommended)

Run the CheckMyCCTV™ Installation link **as an administrator** on the PC.

Internet connectivity is required during installation as additional components may need to be downloaded and installed.

IMPORTANT: The CheckMyCCTV™ Server component must not be installed on a Windows Domain Controller or Email Server.

Activating CheckMyCCTV™

When you first run CheckMyCCTV™ it will need to be activated before it can be used.

To activated CheckMyCCTV™:

1. Click on **Options > License Info**
2. Copy the **Unique License ID** code and send it to support@checkmysystems.com
3. The License will be updated, and you'll be sent a confirmation email.

Adding Units to CheckMyCCTV™

To add units:

1. Right click on the **Global Sites** Icon and select **Add**. You can add a **Customer** or **Site** folder, or a **Unit**.
2. Select **Unit** from the Add list .
3. Enter the details of the DVR/NVR, including Manufacturer, IP address (or Hostname), along with the login details.
4. Enter the Port details for the DVR/NVR*
5. click **Add Unit**.

Once a unit has been added to the site tree it will be detected and after a short time an Icon will display next to each Unit:

The unit is in an unknown state, or has not been detected.

A valid unit has been detected but the login credentials are not correct.

A valid unit has been discovered and needs to be Licensed for use.

A unit has not been detected or the IP Address, Hostname, or Port is not valid.

NOTE: It may take up to a minute to detect and identify the unit, during this time it will display an Unknown State icon.

Licencing Units for use

Once a unit has been detected, it will display a key ⚙ icon and will need to be licenced before the tests can run on it.

To licence a single Unit:

1. Right click the Unit you wish to licence in the Site tree.
2. Select **License Unit** from the options.
3. Click on the conformation pop-up box, and after a few moments the tests will complete.

To license all Units:

1. Click on **Options > License Info**
2. Click the **License All Known Units** button
3. Click on the conformation pop-up box, and after a few moments the tests will complete.

CheckMyCCTV™ Test Results

Once the checks are complete for a unit, it will display a status icon in the site tree:

✅ The unit has passed the checks.

⚠️ One or more of the checks is displaying a Warning Alert.

❌ One or more of the checks is displaying a Critical Alert.

Each check can be configured to produce Warning or Critical Alert when it fails, to configure these, click on the **Unit Conifig** tab.

Typical default HTTP and IP ports

These are the default HTTP and IP ports for some popular manufacturers:

Manufacturer	HTTP Port	IP Port
Adpro (FastTrace 2)	80	2000
Avigilon	38880	0
Dahua	80	37777
Dedicated Micros	80	0
Heitel	80	0
Hikvision	80	8000
Milestone Xprotect (Mobile Server)	8081	0
Samsung/Hanwha	80	554
UNV	80	80

Contacting Us

Support

If you have any problems, we can remotely connect using TeamViewer.

Click on **Help > Remote Support** and send the User ID and Password details to **support@checkmysystems.com**

Sales

Contact **sales@checkmysystems.com** or **+44 (0) 161 8706137** for a Quote.

CheckMySystems